

Security Operations Center Manager

Mission Statement

Our mission is simple: day by day, engagement by engagement, shift by shift, alert by alert, we defend our partners from cyber threats. Daily we save jobs, businesses, communities, governments, and livelihoods, and ultimately allow them to fulfill their own missions.

We are driven by our core values: tenacious, consistent, decisive, continuous learning, accountable and collaborative. These values define our culture, and we strive to employ technical experts who have the right character, attitude, and motivation necessary to deliver exceptional service to our clients. We are looking for new talent in the St Louis area to be a part of our growing team!

Job Description

In this role, the successful applicant will be responsible for analyzing our current managed detection and response systems and assets, recommend and implement solutions, and provide training on new solutions to colleagues. The security operations center manager should have extensive knowledge and experience on maintaining software, hardware, operations, and advanced technological security knowledge to keep SpearTip at the forefront of threat detection and remediation. We are seeking a security operations center manager who is ready on day one to impact the quality of our managed detection and response operations, maintain a structure with scalability, and contribute to our overall organizational growth.

Responsibilities

- Maintain and strengthen business-critical security operations and managed detection and response team
- Research and assess emerging technologies that could deliver organizational growth and efficiency
- Data Collection, Analysis, and Report Writing - collect and document the timeline of events; collect, analyze, and validate findings
- Troubleshoot hardware and software issues as they arise related to managed detection and response footprint
- Oversee timely completion of engagements and appropriately communicate project status and workload to company leadership through the required channels
- Maintain and cultivate working knowledge of the managed detection and response platform and SOC-utilized toolsets
- Coordinate efforts to develop and expand threat intelligence gathering, and to operationalize acquired intelligence within the security platform
- Problem-solve independently and in a team environment
- Exercise independent judgment and discretion
- Able to work after hours and/or weekends when needed due to client requirements
- Maintain current certifications (as applicable)
- Work towards new certifications with proper training at SpearTip's expense at the discretion of company leadership
- Be available for short-term periodic travel to support regional, national, and international clients
- Attend and actively participate in the L10 Meetings and EOS process
- Responsibilities subject to change at the discretion of company leadership



Required Qualifications:

We consider a candidate's character, experience, potential, and desire to learn. For a strong candidate, we offer training and company-paid certifications to fill knowledge gaps.

- Minimum 5 years of information technology education and/or experience
- 3-5 years' experience working in a team setting
- 2+ years' leadership experience
- Bachelor's Degree in Cybersecurity, Computer Science, Computer Engineering, Information Systems or related disciplines
- Base knowledge of the agile methodologies and frameworks for team cohesion
- Ability to communicate with diverse professionals (clients, developers, engineers, and vendors)
- Work well within a structured environment yet be adaptable to quick changes
- Clear communication skills and be able to facilitate discussions to understand/resolve problems
- Knowledge of incident handling procedures, Windows, and Linux operating systems
- Proficient in the use of Endpoint Detection and Response technologies
- Experience creating and maintaining SIEM rules for a variety of log sources
- Working knowledge of current cyber risks and experience implementing security solutions
- Industry recognized intermediate certifications: Security+, Network +, PenTest+, and CYSA (or equivalent)
- Ability to effectively prioritize and execute tasks in a high-pressure environment
- Outstanding personal and teamwork skills
- Highly self-motivated and directed
- Independent problem-solving skills
- Strong written and oral communication skills
- Availability for short-term travel to support clients (less than 15% of time)
- Ability to work on-site in St Louis, MO
- Security clearance eligibility

Desired Qualifications:

- Industry recognized advanced/expert certifications such as GSEC, CISSP
- 2 years' experience in a customer-service setting
- Law enforcement and/or military background
- IT MSP background
- Multilingual

Additional:

At SpearTip, we strive to protect our clients 24/7, 365 days a year from the ever-evolving changes in cybersecurity. We take pride in our results and what we achieve. We recognize that life isn't all about work; we promote a culture that supports your personal goals and enriches your professional goals.

We provide excellent benefits to our team members. You could be eligible for:

- 100% employer paid health, dental and vision coverage plans for you and your family members
- 401(K) Plan with 100% employer match up to the first 5%
- Paid Time Off program and paid holidays
- Opportunities to grow and promote through employee development and employer-paid training

We want people who want to grow with us! Are you ready to lead others and stop threat actors from victimizing companies? Apply and find out!